



# Office of Utility Regulation

**Media Release**

## Mobile Competition Delay: Regulator publishes Notice of a Direction to Wave Telecom

The Regulator today published a proposed direction to Wave Telecom after it failed to meet the deadline in its licences for launching a competing mobile service to Cable & Wireless Guernsey. Wave Telecom had an obligation to launch its mobile services by 30<sup>th</sup> April 2004 under the terms of the 2G and 3G mobile licences that were awarded to it in March 2003. It has confirmed to the OUR that it has not met this requirement.

“I am disappointed that Wave Telecom has not yet met the requirements of its licence for the roll-out of a competing mobile service in the Bailiwick” said Regina Finn, Director General at OUR. “It is consumers, who have been looking forward to the benefits that competition can bring in the mobile market, who are affected by this.”

The OUR is proposing to direct the company to remedy the breach by taking all the steps necessary to launch services by 1<sup>st</sup> July 2004. A final direction will be published after comments have been received and considered.

The OUR document OUR 04/06 “Wave Telecom Mobile Licenses: Failure to Meet Launch Date. Statutory Invitation to Comment” is available on the OUR website ([www.regutil.gg](http://www.regutil.gg)) or by contacting the Office of Utility Regulation on 711120.

**ENDS/**

**11<sup>th</sup> May 2004**

## **Information for Editors**

The Office of Utility Regulation was established in 2001 to regulate the three utilities of post, telecommunications and electricity in the Bailiwick of Guernsey. The Office is headed up by Director General, Regina Finn and has four staff.

The role of the OUR is to protect the interests of Guernsey consumers and the economy. It does this by ensuring that customers receive the best in price, choice and quality services in the three regulated sectors, while at the same time ensuring that those sectors are vibrant and robust so that they can positively contribute to and underpin a successful Guernsey economy.

The OUR licenses and regulates telecommunications operators, Guernsey Electricity Ltd and Guernsey Post Ltd. Wherever possible, the OUR promotes the introduction of competition by ensuring that there is fair play and a level playing field between the operators. Where competition is not yet effective or where it is not feasible, the OUR regulates prices and quality of services to end customers.

More information is available from the OUR website [www.regutil.gg](http://www.regutil.gg), or by contacting the Office of Utility Regulation on 01481 711120.