



## **T1700G: Case Closing Statement**

**Date: 10 April 2025**

The Guernsey Competition and Regulatory Authority (GCRA) has concluded its investigation into Sure (Guernsey) Limited concerning its provision of Fixed Voice Services, particularly its SIP trunk business service and products. After a comprehensive review, the GCRA has determined that there was no wrongdoing by Sure.

Throughout the investigation, Sure has provided all necessary assistance and information, which has been crucial in reaching this conclusion. The cooperation and transparency demonstrated by Sure have been commendable.

### **Agreed Outcomes:**

- **No Wrongdoing Found:** The investigation found no evidence of regulatory breaches or misconduct by Sure.
- **Assistance and Information:** Sure has fully cooperated with the GCRA, providing all requested information and documentation.
- **Way Forward:** All parties involved have agreed on an appropriate way forward, ensuring that the interests of all stakeholders are respected and maintained.

The GCRA appreciates the cooperation of Sure and all parties involved in this matter. This resolution is expected to foster a positive and collaborative environment moving forward.

For further details, please contact the Guernsey Competition and Regulatory Authority.

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