



GUERNSEY AIRTEL LIMITED LICENCE MODIFICATION

T1743G

PROPOSED DECISION

Date: 25/09/2026

Guernsey Competition & Regulatory Authority
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Contents

1. Summary	3
2. Structure of this document.....	3
3. Legal background	3
4. Reasons for the proposed modifications	4
5. Proposed modification decision and next steps.....	4
Annex A	6

1. SUMMARY

- 1.1 In 2025 and 2026, the GCRA issued three licence modification decisions:
- a. Two decisions in matter T1687G, issued on 25 April 2025 and 10 November 2025;
 - b. One decision in matter T1677G issued on 17 July 2026.
- 1.2 These licence modification decisions were not applied to Guernsey Airtel Limited (“**Airtel**”), which remains a holder of fixed and mobile telecommunications licences in Guernsey (the “**Airtel Licences**”) notwithstanding the fact that it has been acquired by Sure (Guernsey) Limited.
- 1.3 Because Airtel continues to hold the Airtel Licences, the above licence modifications need to be applied to those licences.
- 1.4 The proposed licence modifications are set out in Annex A.
- 1.5 The GCRA is now consulting on these proposed licence modifications, which are intended to bring Airtel’s licence conditions into line with those of other licensees. It invites written representations and/or objections from all interested parties regarding the proposed changes. Representations must be submitted before 5pm on [INSERT DATE AND TIME HERE] in the manner set out below.

2. STRUCTURE OF THIS DOCUMENT

- 2.1 This document is structured as follows:

Section 3	Outlines the legal background to these proposed licence modifications
Section 4	Sets out the reasoning that underpins the proposed licence modifications
Section 5,	Sets out the proposed licence modification decision and next steps.
Annex A	Sets out the proposed modifications to the Airtel Licences

3. LEGAL BACKGROUND

- 3.1 Section 8(1) of the Telecommunications (Bailiwick of Guernsey) Law, 2001 (“**Telecoms Law**”) provides as follows:

“Having regard to the objectives set out in section 2 of the Regulation Law, and subject to the provisions of any States' Directions and the following provisions of this section, the [Authority] may modify a licence by amending or revoking any condition included in it or by adding any condition to it (including, subject to the provisions of section 9, any condition as to the application in relation to the licensee of the code).”

- 3.2 Before making any modifications to a licence, the GCRA must follow the procedure set out in section 8(2) of the Telecoms Law, which provides as follows:

“(2) Before making modifications under this section to a licence, the [Authority] shall publish, and (in the case of an individual licence) give to the holder of the licence, notice –

- (a) stating the modifications that [it] proposes to make,
- (b) stating the reasons why [it] proposes to make those modifications, and
- (c) specifying the time (not being less than 7 days from the date of publication of the notice) within which written representations or objections in respect of the proposed modifications may be made by interested parties.”

4. REASONS FOR THE PROPOSED MODIFICATIONS

- 4.1 As stated above, the GCRA applied modifications to telecommunications licences in Guernsey by way of the following decisions:

- a. A decision in matter T1687G, which came into effect on 25 April 2025;¹
- b. A further decision in matter T1687G, which came into effect on 26 September 2025;²
- c. A decision in matter T1677G, which came into effect on 31 July 2026.³

- 4.2 The above modifications were not applied to the Airtel Licences. Although Airtel was acquired by Sure on 31 October 2024, it continues to exist as a company within the Sure group, and the Airtel Licences remain in force. It is therefore necessary to apply the above modifications to the Airtel Licences.

5. PROPOSED MODIFICATION DECISION AND NEXT STEPS

- 5.1 The GCRA hereby:

- a) gives notice to Guernsey Airtel Limited of its proposed decision to modify their telecommunications licences as set out in Annex 1 to this proposed licence modification,
- b) gives notice to the public of the above proposed licence modification,
- c) requests any written objections or representations from any interested party to this proposed licence modification and its terms as set out in Annex 1, be sent before 5pm on 6 October 2026 to info@gcra.gg or to:

¹¹ [Final Decision - Licence Modification](#)

² [Final Decision - Licence Modification](#)

³ [Final Decision - Licence Modification](#)

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- 5.2 All written comments should be clearly marked 'Matter T1743G: Proposed Licence Modification'. The GCRA's normal practice is to publish responses on its website. If any part of a response is considered to be commercially confidential, it should be clearly marked (by highlighting the confidential sections in yellow) when the response is submitted.
- 5.3 The proposed licence modifications and the reasons for them have been notified to Guernsey Airtel Limited. Notice will also be published in *La Gazette Officielle*.

ANNEX A

Proposed licence amendments

1. Modify the “Price Regulated Services” clause in Airtel’s mobile telecommunications licence as follows:

- X.1 Where the Licensee intends to introduce a new Price for any Licensed Telecommunications Services it provides or intends to introduce, it shall publish that Price on the day of its coming into effect. The Licensee shall provide full details of the new Price to the GCRA.
- X.2 In this Condition [X] the term “**Price**” includes discounts to a published price and/or special offers and/or the provision of additional goods or services by the Licensee to a Subscriber.
- X.3 All Prices shall be transparent, non-discriminatory and objectively justifiable.
- X.4 The GCRA may by direction determine the maximum level of charges the Licensee may apply for Licensed Telecommunications Services within a Relevant Market in which the Licensee has been found to be dominant. A determination may:
 - (a) provide for the overall limit to apply to such Licensed Telecommunications Services or categories of Licensed Telecommunications Services or any combination of Licensed Telecommunications Services; or
 - (b) restrict increases in any such charges or to require reductions in them whether by reference to any formula or otherwise; or
 - (c) provide for different limits to apply in relation to different periods of time falling within the periods to which any determination applies.
- X.5 If the GCRA, after consulting the Licensee and such other persons as it may determine, is satisfied that any price is in breach of the Regulation Law, the Telecommunications Law or this Licence, the GCRA may, by issuing a direction, require the Licensee to bring that price into conformity with the Laws and/or the requirements of this Licence.

2. Modify the “Price Regulated Services” clause in Airtel’s Fixed Telecommunications Licence as follows:

- X.1 Where the Licensee intends to introduce a new Price for any Licensed Telecommunications Services it provides or intends to introduce, it shall publish that Price at least twenty one (21) days for fixed retail products and services and thirty (30) days for fixed wholesale products and services prior to their coming into effect or otherwise as required by law. The Licensee shall provide full details of the new Price to the GCRA.
- X.2 In this Condition [X] the term “**Price**” includes discounts to a published price and/or special offers and/or the provision of additional goods or services by the Licensee to a Subscriber.
- X.3 All Prices shall be transparent, non-discriminatory and objectively justifiable.
- X.4 The GCRA may by direction determine the maximum level of charges the Licensee may apply for Licensed Telecommunications Services within a Relevant Market in which the Licensee has been found to be dominant. A determination may:
 - a) provide for the overall limit to apply to such Licensed Telecommunications Services or categories of Licensed Telecommunications Services or any combination of Licensed Telecommunications Services; or

	b) restrict increases in any such charges or to require reductions in them whether by reference to any formula or otherwise; or c) provide for different limits to apply in relation to different periods of time falling within the periods to which any determination applies.
X.5	If the GCRA, after consulting the Licensee and such other persons as it may determine, is satisfied that any price is in breach of the Regulation Law, the Telecommunications Law or this Licence, the GCRA may, by issuing a direction, require the Licensee to bring that price into conformity with the Laws and/or the requirements of this Licence.
X.6	The GCRA may, after consulting the Licensee and such other persons as it may determine, and for specific services only, replace the obligation in Condition [X] to publish changes at least 21 or 30 days in advance of their coming into force with an obligation to notify the GCRA on the day of the changes coming into force and to put the notification prominently on its website.
X.7	In this Condition [X] the term “day” means a calendar day.

3. Modify Airtel’s fixed telecommunications licence as follows:

Condition	Final change
Definitions and Interpretation	Insert definition of “Access” “Access”: means such facilities and services as may be necessary to obtain or facilitate the obtaining of access to telecommunications networks, telecommunications equipment, network termination points and associated facilities for the purposes of the provision of telecommunications services.
	Insert definition of “Adopt” “Adopt”: means the doing of any of the following by a Licensee in relation to Allocated Numbers (whether or not such Numbers are Allocated to that Licensee): (a) Assigning or transferring that number to a particular Subscriber or Associated Facilities; (b) Using that Number for identifying a service or route used by that Licensee or any of its Subscribers; (c) Using that Number for identifying a communication as one to be transmitted by that Licensee; (d) Designating that Number for use in selecting a service or the required elements or characteristics of a service; or (e) Authorising the use of that Number by others for any of the following purposes:

	i. Identifying the destination for, or recipient of, an Electronic Communication; ii. Identifying the origin, or sender, of an Electronic Communication; iii. Identifying the route of the route of an Electronic Communication; iv. Identifying the source from which an Electronic Communication, Licensed Telecommunications Service or Licensed Mobile Telecommunications Service may be obtained or accessed; v. selecting the service that is to be obtained or accessed, or required elements or characteristics of that service; vi. Identifying the Licensee by means of whose network or service an Electronic Communication is to be transmitted, or treated as transmitted.
	Insert definition of “Allocate” “Allocate”: means, in relation to a Number, allocation of that Number by Ofcom under the Guernsey Numbering Scheme and the term “Allocated Number” shall be construed accordingly.
	Insert definition of “Assigned” “Assigned”: means (in relation to Numbers) where Numbers are transferred to end users, i.e. individuals and businesses.
	Insert definition of “Associated Facilities” “Associated Facilities”: means those descriptions of classes of telecommunications equipment which are designated as associated facilities by the Authority from time to time and which include, but are not limited to, housing, masts and electricity supply.
	Insert definition of “Authority” “Authority”: means the Guernsey Competition and Regulatory Authority.
	Insert definition of “Bailiwick” “Bailiwick”: means the Bailiwick of Guernsey.
	Amend definition of “Conditions”

	Conditions means Conditions 1 through 31 of this Licence included in this Licence as may be amended, revoked or added to by the GCRA from time to time.
	Stylistic amendment to definition of “Copper Line” “Copper Line” is where a telecommunication network is connected to any network termination point (with customer premises equipment) by way of “Copper Line” means a copper line, which is independently powered from the street cabinet or local exchange and not dependent on mains power at the relevant premises to power transmit analogue voice communication down that copper line, connecting a telecommunication network to any network termination point (with customer premises equipment).
	Insert definition of “Customer Premises Equipment” “Customer Premises Equipment”: means telecommunications apparatus located at a user’s premises and connected to a telecommunications network at a network termination point.
	Insert definition of “Dominant Position” “Dominant position”: in relation to a relevant market, shall be construed as it would be in the United Kingdom under the Competition Act 1998, but with the substitution, where appropriate, of references to the Bailiwick for references to the United Kingdom. FN: The Telecommunications (Bailiwick of Guernsey) Law, 2001, s.31(1); The Regulation of Utilities (Bailiwick of Guernsey) Law, 2001, s.22(1).
	Insert definition of “Electronic Communication” “Electronic Communication”: means a communication for transmission by means of a Licensed Telecommunication Network or Licensed Mobile Telecommunications Network.
	Stylistic amendment to definition of “FTTP” “FTTP” (or “Fibre to the Premises”): is where means the transmission of communications down an optical fibre cable which connects a telecommunication network is connected to any a network termination point (with customer premises equipment) by

	way of an optical fibre cable (rather than a copper line) and communication down that optical fibre would be and which is dependent on an ongoing power supply from the mains, at the relevant premises in the absence of a battery back-up unit or other uninterrupted power source to function.
	Stylistic amendment to definition of “FTTP Fibre” “FTTP Fibre is ”: means the optical fibre cable referred to in the definition of FTTP.
	Stylistic amendment to definition of “FTTP Voice” “FTTP Voice is ”: means voice communication provided as a Telecommunications Service by any telecommunications licensee to any User at Residential Premises and which utilises FTTP Fibre wholly or partially, whether this voice service is provided alone or combined with broadband services, but excludes a purely broadband service (without voice) provided by any such licensee and also excludes any over the top application (other than those provided by a licensee) which provides voice services over broadband.
	Insert definition of “GCRA” “GCRA”: means the Guernsey Competition and Regulatory Authority.
	Insert definition of “General Conditions” “General Conditions”: means Ofcom’s General Conditions of Entitlement published on its website and as may be amended from time to time.
	Insert definition of “Guernsey Licence” “Guernsey Licence”: means a telecommunications licence granted to a telecommunications operator by the GCRA pursuant to section 2 of the Telecommunications Law.
	Insert definition of “Guernsey Numbering Scheme” “Guernsey Numbering Scheme”: means the numbering scheme for the Bailiwick of Guernsey established and maintained by Ofcom.

	Insert definition of “Interconnection” “Interconnection”: means the physical and logical linking of telecommunications networks used by the same or a different organisation in order to allow the users of one organisation to communicate with the users of the same or another organisation or to access services provided by another organisation; and services may be provided by the parties involved or other parties who have access to the network.
	Amend definition of “Licence” “Licence”: means this licence to provide the Licensed Telecommunications Services and to establish, operate and maintain the Licensed Telecommunications Network, subject to the Conditions
	Amend definition of “Licensed Telecommunication Network” “Licensed Telecommunications Network”: means the Fixed Telecommunications Network {other than the Licensed Mobile Telecommunications Network} which the Licensee is authorised to establish, operate and maintain in the Bailiwick for the purposes of providing the Licensed Telecommunications Services {other than Licensed Mobile Telecommunications Services}.
	Amend definition of “Licensed Telecommunications Services” “Licensed Telecommunications Services”: means the provision, by the Licensee, as authorised by this Licence, of Fixed Telecommunications Services to third parties using the Licensed Telecommunications Network.
	Remove definition of “Licensed Mobile Telecommunications Services”
	Insert definition of “Network Termination Point” “Network Termination Point”: means any physical point of connection forming part of a telecommunications network at which another telecommunications network or customer premises equipment may be attached.
	Insert definition of “Numbering Scheme”

	“Numbering Scheme”: means the method adopted or to be adopted for allocating and re-allocating a Number.
	Replace definition of “Numbers” with “Numbers” means the formats of codes and subscriber numbers for routing telecommunications services to a network termination point, user, telecommunications equipment or customer premises equipment in the Bailiwick, which formats are allocated by the GCRA or by Ofcom.
	Insert definition of “Ofcom” “Ofcom”: means the Office of Communications, the UK communications regulator that regulates the TV and radio sectors, fixed line and mobile telecommunications operators, and the airwaves over which wireless devices operate.
	Stylistic amendment to definition of “Public Emergency Call Service” “Public Emergency Call Service”: is means a Telecommunications Service telecommunications service that enables a User at any time and without incurring any charge or using any coin or token, to communicate with the police, the ambulance or fire services or the maritime search and rescue services and to notify them of an emergency by using customer premises equipment lawfully connected to the Licensed Telecommunications Network at any place in the Bailiwick.
	Stylistic amendment to definition of “Residential Premises” “Residential Premises” is means
	Insert definition of “Short Message Service” “Short Message Service” or “SMS”: means a text message delivered to a Subscriber’s handset or, if SMS is superseded or withdrawn, an equivalent text communication sent directly to the Subscriber’s handset.
	Insert definition of “Sub-allocate” “Sub-allocate”: means where Numbers are transferred by a Licensee to another Licensee.
	Amend definition of “Subscriber”

	“Subscriber”: means a legal or natural person who has a contract with the licensee to receive Licensed Telecommunications Services. For the avoidance of doubt a subscriber does not include users of pre-paid services.
	Insert definition of “UK Act” “UK Act”: means the Communications Act 2003 (as amended)
	Insert definition of “UK Plan” “UK Plan”: means the National Telephone Numbering Plan published by Ofcom pursuant to section 56 of the UK Act and setting out the telephone numbers available for allocation in the UK and any restrictions on how they may be adopted or used in the UK.
2.7 (Definition of “Control”)	Remove references to “he” in subparagraphs (a), (b) and (c) “He or they”
2.8	Update reference to Companies (Guernsey) Law from 1994 to 2008
Provision of Information	Delete Condition 4.2: The Licensee shall, within 90 days of the Licence Commencement Date, provide the GCRA with a comprehensive report on its use of the radio frequency spectrum, and the anticipated future use, and provide updates on the report as requested by the GCRA from time to time.
Integrity of the Network	The Licensee shall take all reasonable steps to ensure the integrity of the network its Licensed Telecommunications Network and may refuse to provide the Licensed Telecommunications Services which it is obliged to provide in accordance with Condition 12 of this Licence to a particular User if providing those Licensed Telecommunications Services would or would be likely to cause damage or interference to the Licensed Telecommunications Network or Licensed Telecommunications Services. In the event of a dispute arising as to the application of this condition Condition [X] the licensee shall provide details with regard to its proposed action and the GCRA shall issue a determination on the matter.

Matters of Interest to the Bailiwick	Replace “Message” with “message” Update reference to Interception of Communications (Bailiwick of Guernsey) Law from 1997 to 2003
Term and Renewal	Replace “him” with “it” “subject to the Licensee providing all necessary information to the GCRA to enable him it to make the notification within the required time.”
Public Emergency Call Services	Amendment of sub-condition 1 Where, under this Licence, the Licensee provides Fixed Telecommunication Services using Copper Lines, the Licensee shall provide a Public Emergency Call Service over those Copper Lines.
Consumer Protection	In sub-condition 1(a), removal of the words “filed with the GCRA”
	Insertion of wording in sub-condition 2: “The GCRA may consider in particular whether terms and conditions are easy to understand, transparent and accessible.”
	In sub-condition 5, replace “it” with “the Authority” “The GCRA may from time to time issue directions to the Licensee specifying and modifications or additions that it the Authority considers should be made to the Consumer Code.”
	In sub-condition 5, make “Consumer Code” a defined term and make consequential amendments
	Replacement in sub-condition 6(a) of “members of the public” with “Users and Subscribers”
	Move obligations contained in sub-condition 13 relating to Fixed Term Contracts to a new licence condition entitled “Fixed Term Contracts”. [Business Telecom only.]
Radio Frequency Spectrum	In sub-condition 2, replace “it” with “the Authority” The Licensee shall if so directed by the GCRA in writing where it the Authority believes that an emergency exists

	[Business Telecom only] Replace “Director” with “GCRA” and “he” with “it”.
Access to Facilities	In sub-condition 2, insert the words “in accordance with Condition []” In the absence of agreement between the parties in accordance with Condition []
Linked Sales	[Starlink; Richard Bird; Gamma] In sub-condition 1, replace “him” with “it”

4. Modify Airtel’s mobile telecommunications licence as follows:

Condition	Proposed change
Condition 1 (Definitions and Interpretation)	Insert definition of “Access” “Access”: means such facilities and services as may be necessary to obtain or facilitate the obtaining of access to telecommunications networks, telecommunications equipment, network termination points and associated facilities for the purposes of the provision of telecommunications services.
	Insert definition of “Adopt” “Adopt”: means the doing of any of the following by a Licensee in relation to Allocated Numbers (whether or not such Numbers are Allocated to that Licensee): (f) Assigning or transferring that number to a particular Subscriber or Associated Facilities; (g) Using that Number for identifying a service or route used by that Licensee or any of its Subscribers; (h) Using that Number for identifying a communication as one to be transmitted by that Licensee; (i) Designating that Number for use in selecting a service or the required elements or characteristics of a service; or (j) Authorising the use of that Number by others for any of the following purposes: vii. Identifying the destination for, or recipient of, an Electronic Communication;

	viii. Identifying the origin, or sender, of an Electronic Communication; ix. Identifying the route of the route of an Electronic Communication; x. Identifying the source from which an Electronic Communication, Licensed Telecommunications Service or Licensed Mobile Telecommunications Service may be obtained or accessed; xi. selecting the service that is to be obtained or accessed, or required elements or characteristics of that service; Identifying the Licensee by means of whose network or service an Electronic Communication is to be transmitted, or treated as transmitted.
	Insert definition of “Allocate” “Allocate”: means, in relation to a Number, allocation of that Number by Ofcom under the Guernsey Numbering Scheme and the term “Allocated Number” shall be construed accordingly.
	Insert definition of “Assigned” “Assigned”: means (in relation to Numbers) where Numbers are transferred to end users, i.e. individuals and businesses.
	Insert definition of “Associated Facilities” “Associated Facilities”: means those descriptions of classes of telecommunications equipment which are designated as associated facilities by the Authority from time to time and which include, but are not limited to, housing, masts and electricity supply.
	Insert definition of “Authority” “Authority”: means the Guernsey Competition and Regulatory Authority.
	Insert definition of “Bailiwick” “Bailiwick”: means the Bailiwick of Guernsey.
	Insert definition of “Dominant position”

	“Dominant position”: in relation to a relevant market, shall be construed as it would be in the United Kingdom under the Competition Act 1998, but with the substitution, where appropriate, of references to the Bailiwick for references to the United Kingdom. FN: The Telecommunications (Bailiwick of Guernsey) Law, 2001, s.31(1); The Regulation of Utilities (Bailiwick of Guernsey) Law, 2001, s.22(1).
	Insert definition of “Electronic Communication” “Electronic Communication”: means a communication for transmission by means of a Licensed Telecommunication Network or Licensed Mobile Telecommunications Network.
	Insert definition of “ETSI” “ETSI”: means the European Telecommunications Standards Institute.
	Insert definition of “General Conditions” “General Conditions”: means Ofcom’s General Conditions of Entitlement published on its website and as may be amended from time to time.
	Insert definition of “Guernsey Licence” “Guernsey Licence”: means a telecommunications licence granted to a telecommunications operator by the GCRA pursuant to section 2 of the Telecommunications Law.
	Insert definition of “Guernsey Numbering Scheme” “Guernsey Numbering Scheme”: means the numbering scheme for the Bailiwick of Guernsey established and maintained by Ofcom.
	Insert definition of “Interconnection” “Interconnection”: means the physical and logical linking of the telecommunications systems of two person who, for telecommunications networks used by the same or a different organisation in order to allow the time being, have the benefit of a Class or Individual Licence granted under Part I of the Telecommunications Law and one of whom may be the Licensee; and this for the purpose of allowing the Users users of one

	organisation to communicate with the Users-users of the same or another organisation or to access services provided by another organisation: and services may be provided by the parties involved or other parties who have Access access to the network.
	Amend definition of “Licence” “Licence”: means this licence to provide Licensed Mobile Telecommunications Services and to establish, operate and maintain a Licensed Mobile Telecommunications Network, subject to the Conditions
	Amend definition of “Licensed Mobile Telecommunications Network” “Licensed Mobile Telecommunications Network”: means a mobile network infrastructure constructed in accordance with the standards described below and used for the purpose of providing Licensed Mobile Telecommunications Services in accordance with this Licence; the applicable standards are: a) any relevant compulsory standards and/or specifications as are listed in the Official Journal of the European Communities Union for the provision of services, technical interfaces and/or network functions pursuant to Article 17 39 of the Framework Directive (EU) 2018/1972.^{FN} Where no compulsory standards or specifications have been so published, the Communications Provider Licensee shall take full account of any relevant voluntary standards and/or specifications so published, and any relevant standards and/or specifications adopted by the European Standards Organisations. b) in the absence of such standards and/or specifications referred to in paragraph a) above, international standards or recommendations adopted by the International Telecommunications Union ITU, the European Conference of Postal and Telecommunications Administrations (CEPT), the International Organisation for Standardisation (ISO) and the International Electrotechnical Committee (IEC). c) in the absence of such standards and/or specifications referred to in paragraphs a) and b) above, any other standard specified by the GCRA in a direction, provided that the GCRA shall not make such a direction if an appropriate European or other international standard is expected to be promulgated within a reasonable time. d) in any case, a standard specified by the GCRA for the purpose of enabling an Interconnection and, generally, interoperability as long as this standard does not do more than

	to require compliance with a relevant standard in existence as referred to in paragraphs a) to c) above. FN: Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communication Code, OJ L 321, 17/12/2018, P. 36-214.
	Insert definition of “Mobile Telecommunications Service” "Mobile Telecommunications Services": means services (other than satellite services) the provision of which consists, wholly or partly, in the establishment of radiocommunications to Users, which makes use wholly or partly of a Mobile Telecommunications Network and which has the characteristics of a pan-European, cellular, digital, land based, mobile telephony service compatible with the European standards. These services may be provided in the bands specified in Schedule 1A of this Licence in accordance with the Wireless Telegraphy Act and the ETSI technical specifications.
	Insert definition of “Network Termination Point” "Network Termination Point": means any physical point of connection forming part of a telecommunications network at which another telecommunications network or customer premises equipment may be attached.
	Insert definition of “Numbering Scheme” "Numbering Scheme": means the method adopted or to be adopted for allocating and re-allocating a Number.
	"Numbers" means the formats of codes and subscriber numbers for routing telecommunications services to a Network Termination Point, User, telecommunications equipment or Customer Premises Equipment in the Bailiwick, which formats are allocated by the GCRA or by Ofcom.
	Insert definition of “Public Emergency Call Service” "Public Emergency Call Service": means a telecommunications service that enables a User at any time and without incurring any charge or using any coin or token, to communicate with the police, the ambulance or fire services or the maritime search and rescue services and to notify them of an emergency by using customer premises equipment lawfully connected to the Licensed Telecommunications Network at any place in the Bailiwick.

	Insert definition of “Short Message Service” “Short Message Service” or “SMS”: means a text message delivered to a Subscriber’s handset or, if SMS is superseded or withdrawn, an equivalent text communication sent directly to the Subscriber’s handset.
	Insert definition of “Sub-allocate” “Sub-allocate”: means where Numbers are transferred by a Licensee to another Licensee.
	Insert definition of “UK Act” “UK Act”: means the Communications Act 2003 (as amended)
Condition 2.7 (Scope of the Licence)	Remove references to “he” in subparagraphs (a), (b) and (c) “He or they”
Condition 2.8 (Scope of the Licence)	In sub-condition (a), update reference to Companies (Guernsey) Law from 1994 to 2008
	In sub-condition (b), remove capitalisation of term “body corporate”
	In sub-condition (c), remove capitalisation of term “body corporate”
Condition 9.1 (Integrity of the Network)	Replace “this condition” with “this Condition 9.1” 9.1 If a Licensee refuses to provide Licensed Telecommunications Services because providing those Licensed Mobile Telecommunications Services would or would be likely to cause damage or interference to Licensed Telecommunications Networks or Licensed Mobile Telecommunications Networks or Licensed Telecommunications Services or Licensed Mobile Telecommunications Services, and in the event of a dispute arising as to this refusal, the Licensee shall provide details with regard to its proposed action and the GCRA shall issue a determination on the matter under this Condition 9.1.
Condition 13 (Public Emergency Call Services)	In sub-condition 1, remove capitalisation of “telecommunications service”
Condition 15 (Consumer Protection)	In sub-condition 2, replace “He would” with “The GCRA may”

	In sub-condition 3, remove capitalisation of “message”
	In sub-condition 6(a), replace “members of the public” with “Users and Subscribers”
	In sub-condition 10(d), replace “Director” with “GCRA”
Condition 20 (Access to Facilities)	In sub-condition 1, insert the words “Mobile Telecommunications Network” before the word “infrastructure”
	Insert new sub-condition 4 “In the absence of agreement between the parties in accordance with Condition 20.3, the terms of Access including time limits for completion of any agreement shall be determined by the GCRA.”
Condition 21 (Interconnection)	In sub-condition 1(b), replace “the Licenced Mobile Telecommunications Network” with “its Licenced Mobile Telecommunications Network”
Condition 23 (Application of Conditions)	Remove capitalisation of “position”
	Replace “he” with “it”
Condition 31 (Mobile Virtual Network Operators)	In sub-condition 1, insert definition of “Mobile Reference Offer” 31.1 Without prejudice to the power of the GCRA to direct the publication of a Reference Offer at any time, in the event that the Licensee is the only licensed mobile telecommunications operator in the Bailiwick it shall publish a Reference Offer for MVNO Access (“MVNO Reference Offer”).
	In sub-condition 4, replace “The Licensee shall not be required to enter into an MVNO Access agreement or provide MVNO services” with “The Licensee shall not be required to enter into an agreement with an Other Licensed Operator to allow MVNO Access (“ MVNO Access Agreement ”) or to provide MVNO Services”
Insert Schedule 1A	The Licensee may use spectrum within the frequency range set out in the table below (Spectrum) for the provision of Licensed Telecommunications Services within the Bailiwick of Guernsey, provided that the Licensee holds a licence issued by Ofcom for the use of that Spectrum:

	The Licensee may use spectrum within the frequency range set out in the table below (Spectrum) for the provision of Licensed Telecommunications Services within the Bailiwick of Guernsey, provided that the Licensee holds a licence issued by Ofcom for the use of that Spectrum: <table><tr><th>Frequencies</th></tr><tr><td></td></tr></table>	Frequencies	
Frequencies			

6. The GCRA proposes to remove the Licence Condition entitled “Numbering” from the Airtel Licences as follows:

[X] NUMBERING

- ~~3.1 The Licensee shall use only those Numbers that are allocated to it for the purpose of terminating messages on the Licensed Telecommunications Network and shall comply with any directions concerning use and allocation which are issued by the GCRA from time to time.~~
- ~~3.2 The Licensee shall manage any Numbers allocated to it with a view to conserving Numbers as a public resource and shall maintain a record of the status of all Numbers allocated to it and on request, shall provide that information to the GCRA.~~
- ~~3.3 The Licensee shall not charge its customers for allocations of Numbers except where authorised and in accordance with any direction from the GCRA.~~
- ~~3.4 The Licensee shall comply with any directions issued by the GCRA in respect of Number Portability.~~

7. The GCRA proposes to insert a new Part VI into the Airtel Licences as follows:

PART VI: NUMBERING

- [XX] This Licence incorporates and is subject to the Guernsey Numbering Scheme, which forms Schedule [X] of this Licence. The Licensee shall comply with the terms of the Guernsey Numbering Scheme.
- [XX] If the Licensee wishes to obtain an Allocation or reservation of Numbers in the UK Plan, it must:
- (a) use Ofcom’s online number management system or, if that system is unavailable, the application form made available on the Ofcom website from time to time;
 - (b) provide such information as is required by such system or application form; and

- (c) provide to Ofcom, on request, any other information considered by Ofcom to be relevant to the application, and the supply of which does not place an undue burden on the Licensee.
- [XX] The Licensee shall not Adopt Numbers from the UK Plan unless:
 - (a) those Numbers have been Allocated to the Licensee; or
 - (b) the Licensee has been authorised (either directly or indirectly) to Adopt those Numbers by the person to whom those Numbers have been Allocated.
- [XX] Where a Number has been Adopted under [XX](b), the Licensee shall comply with the conditions of this Licence and any directions issued to the Licensee by the GCRA under this Licence or the Telecommunications Law.
- [XX] The Licensee shall comply with all applicable restrictions and requirements as are set out in the UK Plan unless any restrictions or requirements are stated in the Guernsey Numbering Scheme as not applying in the Bailiwick.
- [XX] The Licensee shall provide access to services of social value via 6-digit non-geographic Numbers, as defined in paragraph B3.5 of the UK Plan, free of charge to the caller.
- [XX] The Licensee shall ensure that any Subscriber can access a hotline for missing children by using the Number “116000”.
- [XX] In accordance with Condition [X.4], the Licensee shall ensure that any calls or SMS to 116XXX Numbers are not identified in the Subscriber’s itemised billing or any other records that the Licensee makes available to the Subscriber.
- [XX] The Licensee must:
 - (a) ensure that any Numbers that have been allocated to it are, and continue to be, used effectively and efficiently. This includes, but is not limited to, ensuring that Numbers allocated to it are not misused, including to facilitate scams or other criminal activity.
 - (b) take all reasonably practicable steps to ensure that any Numbers that the Licensee has Sub-allocated or Assigned to a customer are being used effectively and efficiently. This includes, but is not limited to, ensuring that Numbers so Sub-allocated or Assigned are not misused, including to facilitate scams or other criminal activity.
- [XX] In the event that:
 - (a) the Licensee fails to comply with a direction given by the GCRA under the Telecommunications Law in respect of the Licensee’s use of Numbers from the UK Plan; and/or
 - (b) the Licensee ceases to be a Licensee under Section 2 of the Telecommunications (Bailiwick of Guernsey) Law, 2001, as amended.

the GCRA may recommend to Ofcom that Ofcom withdraw some or all of the Numbers allocated to the Licensee.

[XX] Where the GCRA considers it is appropriate for Ofcom to withdraw all or some of the Numbers allocated to the Licensee, the GCRA will:

- (a) inform the Licensee that the GCRA intends to recommend to Ofcom that those Numbers are withdrawn (**Proposed Recommendation**); and
- (b) before it makes any Proposed Recommendation give the Licensee a reasonable opportunity to make written representations and/or objections in relation to that Proposed Recommendation; and
- (c) consider any such written representations and/or objections before deciding whether or not to proceed with the recommendation.

[XX] The Licensee shall not charge the Subscriber to Adopt Numbers, except where authorised by the GCRA.

[XX] The Licensee shall comply with any directions issued by the GCRA in respect of Number Portability.

8. The GCRA proposes to add a schedule to the Airtel Licences containing the Guernsey Numbering Plan as follows:

Guernsey Numbering Scheme

A. Background

1. Section 11(1A) of the Telecommunications (Bailiwick of Guernsey) Law, 2001, as amended (the **Law**) explains that:

For the avoidance of doubt, and in accordance with section 1(2) of the Communications Act 2003 as extended to the Bailiwick, under subsection (1) [of the Law] the [Guernsey Competition and Regulatory Authority (GCRA)] may enter into an arrangement with Ofcom under which Ofcom shall have the function of establishing a Guernsey Numbering Scheme in the Bailiwick, including (for the avoidance of doubt) the power to do anything incidental or conducive to the carrying out of that function, and such a scheme shall be susceptible to modification by Ofcom after consultation with the [GCRA].”

2. This document constitutes the numbering scheme for the Bailiwick of Guernsey (the **Guernsey Numbering Scheme**), as defined in section 31 of the Law. It has been established pursuant to section 11(1A) of the Law and the arrangements set out in the Memorandum of Understanding between Ofcom and the Guernsey Competition and Regulatory Authority (**GCRA**) dated [...], as amended.
3. In accordance with section 11 of the Law, so far as is practicable and in accordance with international best practice, this Guernsey Numbering Scheme:
 - (a) takes into account the needs of licensees and users in the Bailiwick; and
 - (b) promotes the efficient use of numbers in the Bailiwick.
4. This Guernsey Numbering Scheme, including the steps Ofcom will carry out in accordance with this Guernsey Numbering Scheme, will facilitate the carrying out of Ofcom’s numbering functions under sections 1(2) and 56 – 63 of the UK Communications Act 2003 (the **UK Act**) and section 11 of the Law.
5. References to licensees in this Guernsey Numbering Scheme are references to licensees as defined in section 31 of the Law. Except in so far as the context otherwise requires, other words or expressions shall have the meaning assigned to them in the Law.

B. Application of the UK National Telephone Numbering Plan

6. Ofcom is required under section 56 of the UK Act to publish a National Telephone Numbering Plan, setting out the telephone numbers available for allocation in the UK and any restrictions on how they may be adopted or used in the UK (the **UK Plan**). The UK Plan is published on Ofcom’s website and amended from time to time.

7. For the purposes of this Guernsey Numbering Scheme the UK Plan should be read as setting out the telephone numbers available for allocation in the Bailiwick and any restrictions on how they may be adopted or used in the Bailiwick subject to the following parts being excluded:
 - (a) Section B3.8 of the UK Plan relating to Global Titles;
 - (b) Section B4 and Section C6 of the UK Plan relating to tariff principles and maximum prices;
 - (c) References to 'Applicable tariff principles and maximum prices' in Part A1 and Part C5 of the UK Plan; and
 - (d) The Definition of 'Unbundled Tariff Number' in the 'Definitions and interpretation' section of the UK Plan.
8. For the purposes of the Guernsey Numbering Scheme, references to communications providers within the UK Plan should be read as references to licensees and other words or expressions in the UK Plan should be construed as relating to licensees in the Bailiwick that use numbers in the UK Plan.

C. Applications for numbers

9. Licensees can apply to Ofcom for an allocation or reservation of telephone numbers in the UK Plan for use in Guernsey by:
 - (a) using Ofcom's online number management system or, if that system is unavailable, the application form made available on the Ofcom website from time to time;
 - (b) providing such information as is required by such system or application form; and
 - (c) providing to Ofcom, on request, any other information considered by Ofcom to be relevant to the application, and the supply of which does not place an undue burden on the Licensee.
10. Ofcom will determine, taking into account the provisions of the UK Plan, any application for telephone numbers by the end of the period of three weeks after the date of the receipt by it of the completed application form. Where Ofcom has required any additional information in relation to any application, Ofcom will determine the application by the end of the period of three weeks after the date of the receipt by it of that additional information.
11. Ofcom may deny an application for an allocation or reservation of telephone numbers in the UK Plan for use in Guernsey, including where:
 - (a) the applicant is not a Licensee;
 - (b) the Licensee has not provided Ofcom with the information required by Ofcom under paragraph 9 above by any deadline set by Ofcom;
 - (c) Ofcom does not consider granting the allocation or reservation of telephone numbers will ensure the best and most efficient use of numbers including where:
 - (i) Ofcom is concerned that the Licensee's intended use of the telephone numbers or the arrangements or processes it has in place will not enable it to comply with this Guernsey

Numbering Scheme or any restrictions or requirements Ofcom may intend to apply to the specific telephone numbers the Licensee has applied for (taking into account any evidence of existing non-compliance by the Licensee);

- (ii) taking into account the Licensee's intended use of the telephone numbers, Ofcom does not consider it necessary for the Licensee to be allocated or reserved all or some of the telephone numbers it has applied for;
- (iii) taking into account any evidence that scams or other criminal activity are taking place on telephone numbers already allocated to the Licensee, Ofcom is concerned that the arrangements or processes the Licensee has in place are insufficient to prevent scams or other criminal activity on any new telephone numbers Ofcom may allocate or reserve for the Licensee; or
- (iv) the GCRA has provided information to Ofcom indicating that the application should be denied, including but not limited to that (1) the Licensee is not, or is no longer, a fit and proper person to whom numbers should be allocated or for whom numbers should be reserved; or (2) the GCRA has provided information to Ofcom indicating that the Licensee has repeatedly or seriously breached its licence conditions relating to numbering.

12. Where Ofcom denies an application for an allocation or reservation of telephone numbers in the UK Plan for use in Guernsey, it shall provide the Licensee with reasons for that denial which enable the Licensee to understand any steps it would need to take to address Ofcom's concerns.
13. Licensees can submit a new or amended application (in accordance with the process set out in paragraph 9 above) for an allocation or reservation of telephone numbers in the UK Plan for use in Guernsey at any time after they have addressed Ofcom's concerns and Ofcom shall determine that application in accordance with paragraph 10 above.
14. Where Ofcom grants an application for an allocation or reservation of telephone numbers in the UK Plan for use in Guernsey, it may also identify any restrictions or requirements applicable to the specific telephone numbers the Licensee has been allocated or reserved.
15. In accordance with the arrangements in Section F of the MoU, Ofcom will notify the GCRA of any application for an allocation or reservation of telephone numbers in the UK Plan for use in Guernsey, and any proposal to grant or deny such application. Ofcom will take due account of any information provided by the GCRA before making its decision.

D. Withdrawal of numbers

16. Ofcom may withdraw ranges of telephone numbers in the UK Plan that have been allocated to a Licensee in the circumstances identified in the MoU, including on the recommendation of the GCRA.

17. Licensees may apply to Ofcom for the withdrawal of numbers in the UK Plan allocated to them using Ofcom's online number management system or, if that system is unavailable, the application form made available on the Ofcom website from time to time.

E. Modification of this Guernsey Numbering Scheme

18. Ofcom may consider it necessary to modify this Guernsey Numbering Scheme from time to time after consultation with the GCRA.