



NEWS RELEASE

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CICRA gives Sure three months to meet missed 4G commitments

CICRA has agreed to a request from Sure (Guernsey) Ltd and Sure (Jersey) Ltd to give the operator more time to deliver on commitments it made as part of the 2014 award of 4G spectrum in Guernsey and Jersey.

JT, Sure and Airtel were allocated spectrum to provide 4G services in 2014 following the submission of bids which were then evaluated by CICRA.

As part of their bids each operator committed to a roll-out timetable, gave assurances as to how quickly customers would be able to access the services and the coverage they will deliver.

In considering the request for an extension from Sure, CICRA has taken into account the operator's reasons for the extension and has sought a commitment that the delay will be no longer than three months.

Sure has also confirmed to CICRA that, despite the delays in Jersey and Guernsey, it would meet its targets for 4G coverage (indoors and out) across Herm, Sark and Alderney by the due dates set out in its licence.

ENDS

NOTES TO EDITORS:

As part of the award process for 4G mobile spectrum, MNOs were invited to provide commitments for the roll out of their 4G LTE networks coverage and quality. These commitments are confidential to the individual operators and CICRA.

In addition, all operators are required to meet a set of minimum standards for the roll out of their 4G networks across Jersey Guernsey and Alderney Sark and Herm. The full scope of the requirements is set out in the operator's mobile telecommunications licences, a non-confidential version can be found on CICRA's website: http://www.cicra.gg/telecoms/licensee_framework.aspx

This includes the requirement to provide 4G LTE services with a downlink speed of at least 2Mbps over an area in which at least 95% of the population of each of the islands lives; and to provide a sufficiently strong signal to provide indoor coverage over the same area.

All enquiries should be directed in writing to CICRA chief executive, Michael Byrne, in Guernsey at Suite 4, 1st Floor, Plaiderie Chambers, La Plaiderie, St Peter Port, Guernsey, GY1 1WG or in Jersey at the Jersey Competition Regulatory Authority, 2nd Floor, Salisbury House, 1 - 9 Union Street, St Helier, Jersey JE2 3RF. Alternatively email info@cicra.gg.

In line with CICRA's consultation policy, it intends to make responses to the consultation available on the CICRA website. Any material that is confidential should be put in a separate annex and clearly marked as such so that it may be kept confidential. CICRA regrets that it is not in a position to respond individually to the responses to this consultation.

About CICRA:

The Channel Islands Competition and Regulatory Authorities or 'CICRA' is the name given to the Jersey Competition Regulatory Authority (JCRA) and the Guernsey Competition and Regulatory Authority (GCRA) (formerly the Office of Utility Regulation). The JCRA was established under the Competition Regulatory Authority (Jersey) Law, 2001, and the GCRA was established under The Guernsey Competition and Regulatory Authority Ordinance, 2012. In Jersey, the telecoms and postal sectors are regulated by the JCRA, which is also responsible for administering and enforcing the Competition (Jersey) Law 2005. In Guernsey the telecoms, postal and electricity sectors are regulated by the GCRA, which is also responsible for the administration and enforcement of the Guernsey competition law since it came into force on 1 August 2012.

By working together and sharing resources and expertise between the islands, CICRA strives to ensure that consumers in all the Channel Islands receive best value, choice and access to high quality services.