

Office of Utility Regulation,
Suites B1 & B2,
Hirzel Court,
St. Peter Port,
Guernsey. GY1 2NH

Friday, 26 January 2007

Dear Sirs,

Re: Leased Line Charges.

We understand that you are investigating the charges currently made for leased line rental made by Cable & Wireless.


Cable & Wireless provide us with a leased line between our Guernsey and Alderney offices, linking computer equipment. The speed is only 256Kbit for which they charge an astonishing £7,298.04p per annum.

We have complained about the cost each year but they will not make any reduction. Last year we approached an alternative supplier, but they obtain their lines from Cable & Wireless at a slightly reduced wholesale price, so any savings are negligible.

We consider that we are being grossly overcharged for this service, and strongly urge you to investigate all leased line charges.

I look forward to hearing the outcome of your investigation, and should you need any further information, please do not hesitate to contact us.

Yours sincerely,



Malcolm G. Matthews Cert CU
Alderney Manager
The Islands' Insurance Brokers Ltd.