

Office of Utility Regulation

Media Release

Sure granted 3G Licence

Guernsey's utilities regulator has awarded a 3G mobile licence to Sure (C&W Guernsey). This means all three mobile operators, Sure, Airtel-Vodafone and Wave Telecom, can now provide islanders with both 2G and 3G mobile services.

The licence award follows a detailed review of the mobile market in the Bailiwick.

"The award of this licence completes a substantial area of work by the Office of Utility Regulation (OUR) in the mobile market over the past year increasing choice and value for consumers.

"Mobile number portability has been introduced, a deal has been negotiated to reduce termination rates substantially next year and there's been significant cuts in mast sharing charges," said John Curran, Director General of the OUR.

"I am confident that the award of this licence to Sure will further enhance the benefits for consumers and I look forward to all three operators delivering further value for money. I would like to wish Sure every success with the launch of its 3G service".

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Information for Editors

About the OUR

The Office of Utility Regulation was established in 2001 to regulate the three utilities of post, telecommunications and electricity in the Bailiwick of Guernsey. The Office is headed up by Director General, John Curran and has five staff.

The role of the OUR is to protect the interests of Guernsey consumers and the economy. It does this by ensuring that customers receive the best in price, choice and quality services in the three regulated sectors, while at the same time ensuring that those sectors are vibrant and robust so that they can positively contribute to and underpin a successful Guernsey economy.

The OUR licenses and regulates telecommunications operators, Guernsey Electricity Ltd and Guernsey Post Ltd. Wherever possible, the OUR promotes the introduction of competition by ensuring that there is fair play and a level playing field between the operators. Where competition is not yet effective or where it is not feasible, the OUR regulates prices and quality of services to end customers.

More information is available from the OUR website <u>www.regutil.gg</u>, or by contacting the Office of Utility Regulation on 01481 711120.