

Office of Utility Regulation

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Resale price of electricity set

In line with the recent tariff increase announcements for electricity, Guernsey's utilities regulator is capping the maximum price at which electricity may be resold. The resale of electricity typically takes place in rented accommodation where landlords install pre-payment meters for their tenants. The resale price is being capped at 11.91 pence per kilowatt hour.

"The recent price changes announced by Guernsey Electricity means that those who pay for their electricity using pre-payment meters will also see their charges increase. Due to the nature of the pre-payment meters it is necessary to ensure that the charges are set at the correct level and we are publishing this notice so that landlords and other resellers of electricity will be aware of this requirement", says Michael Byrne, Director of Regulation at the OUR.

Under the legislation in place, Guernsey Electricity is required to publish notice of this price change and the OUR wants to make sure that electricity consumers who use pre-payment meters can satisfy themselves that what they are paying is correct. The OUR wants to make sure users know their rights with regard to their electricity charges.

"While pre-payment meters do offer certain users a useful means of controlling their outlay for electricity, we want to be sure that they are being charged correctly as in most cases they will not be setting the meters" said Michael Byrne. "In common with other countries this safeguard is in place to offer a level of protection that normal electricity users do not need. If any user is unsure of their charges they should make enquires with their landlord and satisfy themselves that it is correct."

Information for Editors

Under the Electricity Law 2001, If any person resells electricity at a price exceeding the maximum re-sale price (11.91 pence per kilowatt hour), any over-charge may be recoverable by the person overcharged as a civil debt in accordance with section 23(4) of that Law.

• About the OUR

The Office of Utility Regulation was established in 2001 to regulate the three utilities of post, telecommunications and electricity in the Bailiwick of Guernsey. The Office is headed up by Director General, John Curran and has four staff.

The role of the OUR is to protect the interests of Guernsey consumers and the economy. It does this by ensuring that customers receive the best in price, choice and quality services in the three regulated sectors, while at the same time ensuring that those sectors are vibrant and robust so that they can positively contribute to and underpin a successful Guernsey economy.

The OUR licenses and regulates telecommunications operators, Guernsey Electricity Ltd and Guernsey Post Ltd. Wherever possible, the OUR promotes the introduction of competition by ensuring that there is fair play and a level playing field between the operators. Where competition is not yet effective or where it is not feasible, the OUR regulates prices and quality of services to end customers. More information is available from the OUR website www.regutil.gg, or by contacting the Office of Utility Regulation on 01481 711120.