



## Your views on Utilities: Regulator highlights OUR consultation process

The Utilities Regulator today (19<sup>th</sup> December 2002) published an information notice on the role of the Office of Utility Regulation (OUR) and how people can make their views known to the OUR and so help shape the regulatory regime for utility services in Guernsey.

“Since October 2001 when the Office was set up, the Guernsey utility sectors have gone through significant changes”, said Regina Finn, Director General, “and against that backdrop, the OUR has worked to put in place a regulatory framework that is effective, efficient and comprehensive.”

During that time, more and more people have become aware of the OUR and its role and have become interested in the work that the Office does. The Information Notice provides a reminder of that role, describes a number of other organisations and bodies who have complementary functions and roles, and describes how the people of Guernsey can contribute to the work of the OUR through its consultation process.

“There is a wealth of information publicly available on our website”, said Regina Finn, “in fact this document is the sixty-ninth formal document we have published. While the published documents cover many complex areas like economic price regulation and accounting separation, they also provide information on fundamental areas like licence conditions, application forms and much more.”

The OUR is encouraging people seeking information on the regulatory regime to visit its website where the comprehensive documents provide the background and context for the information they request. Of particular importance is the consultation process the OUR runs for all major decisions.

“We publish notice of all consultations and public meetings”, said Regina Finn, “and while we would like to thank all those who have contributed to date, we do want to raise awareness that this is the most effective way to provide structured comment on key decisions and have your views considered by OUR when decisions are being made”.

The next major public consultation planned by the OUR is on postal quality of service and will commence with a public meeting towards the end of January 2003. More details will be published closer to the event.

Copies of the Information Notice (Document OUR 02/44) is available from the OUR website on [www.regutil.gg](http://www.regutil.gg) or by calling the Office on 01481 711120.

**ENDS/  
19<sup>th</sup> December 2002**

For further information call the Office of Utility Regulation on 711120